



Email on order	Order number
	#

Returns Form

Reason Codes	
A - Wrong size	D - Incorrect item
B - Poor quality	E - Does not fit properly
C - Damaged item	F - Other (please specify below)
Additional Comments	

Qty.	Item & Description - as displayed on your order confirmation	Refund (Y/N)	Exchange (Y/N)	New Size	Reason Code

Please fill all relevant fields on the form. Incomplete forms may result in a delay of processing your refund/exchange.

Please note that due to hygiene reasons, bodysuits, socks and underwear cannot be returned.

Orders can only be processed if returned within 14 days of original receipt. Please return your items using a tracked service. MCINO accepts no liability for goods lost or damaged in transit.

More information on our returns policy can be found here: <https://mcinofamily.com/returns-policy>